

Clean Machine Power Wash Company Policy

Effective November 1st, 2023.

Estimates are valid for **60 days**.

Prices are **non-negotiable**. Prices are our lowest guarantee and therefore, there will be no discounts or asking to include other items at no charge. **No exceptions**.

Prices are **individualized** to each properties needs. As a result, your pricing may be different from a neighbor's property.

After receiving your estimate, please call the office to secure your appointment.

Prices are guaranteed for three years **only** before we re-evaluate your property for new pricing.

Upon inspection of your property, the pre-existing conditions that are checked off on your estimate, as well as pre-existing deficiencies **in general** (leaking roof, improperly installed window, defective outlet, etc), **are not** the responsibility of Clean Machine Power Wash.

Homeowners are responsible for removing personal items (outdoor furniture, flags, potted plants, decorations, etc).

Each area to be washed will be itemized and **non-combinable**. For example, a house and porch are individualized pricing as a porch is an extension of your house.

A credit card will need to be on file in order to secure your washing appointment.

All cancellations will be provided with a cancellation code.

48 hours cancellation notice is **required** or a \$50.00 charge **will be** applied to the credit card on file.

If you require an **estimated** time of arrival, please call the day before your scheduled service date between **4-5pm**. Please note this time is subject change.

Payments are due **upon job completion**—which is the day of service. **No exceptions**.

An alternative payment can be made in the form of cash or check. If mailing a check, **please** notify the office at 413-734-4384 when the service is completed. If payment is not confirmed the day of, the credit card on file **will be** run by the end of that day.

There will be **no** credit card fee added to your invoice.

A fuel charge of \$10 will apply for **30+ miles** from Clean Machine Power Wash located at 224 Cold Spring Ave in West Springfield, MA.

Water will be provided by the homeowner **unless** otherwise requested. To bring water to a site will result in an upcharge of \$20.

By securing your house washing appointment with us, you are agreeing to the terms and conditions above.